

MDaudit™

Compliance made easy

MDaudit software automates and streamlines the auditing process to improve productivity and reduce compliance risk.

As healthcare compliance, auditing and coding professionals, you have a tough job ensuring that your organization's coding and documentation is both correct and billable. The increase in federal audits and the accompanying financial penalties and limited resources adds to the already difficult task. Evolving regulations like ICD-10, cost pressures and resource constraints further complicate an already challenging situation.

MDaudit software automates the auditing function and improves productivity while allowing you to determine the root cause of coding and documentation errors. Once high-risk areas and outliers have been identified, corrective action can be taken to prevent reoccurrence.



MDaudit is available in two versions. MDaudit Professional is designed for physician practices, while MDaudit Hospital was developed for hospital organizations.

Both MDaudit products provide:

MDaudit Hospital and MDaudit Professional

- **Quick sampling for effective targeting** – provides a platform to quickly target areas of risk to intervene proactively
- **Audit automation** – automates audit scheduling, select charges and cases to target, audit by provider and information query all in one easy-to-use database
- **Central repository** – instead of toggling between spreadsheets, MDaudit allows the tracking and capture of all data in one central repository for effective audits over time
- **Robust reporting functionality** – provides a library of reports that allow you to communicate to various audiences including senior leadership, clinicians and compliance peers.
- **Seamless integration** – allows for seamless integration of the tool into current billing systems to quickly perform audits
- **Logical workflow** – the MDaudit software is built to provide a practical workflow that mirrors how real world users conduct audit

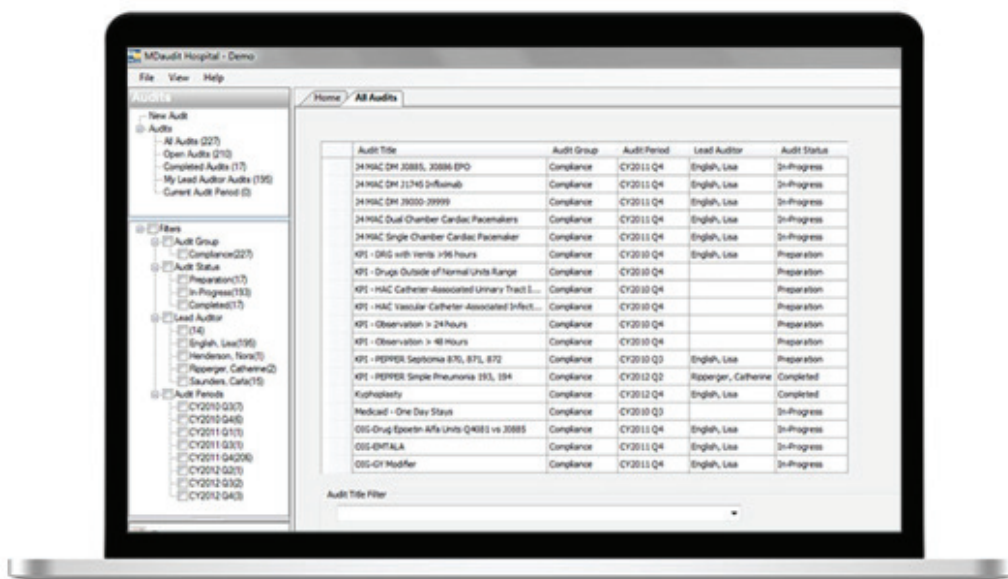
MDaudit Hospital

The number of auditing agencies and their sphere of influence has grown substantially in the past ten years. An atlas is almost needed to keep them all straight. The Office of the Inspector General (OIG) investigates fraud and abuse, Recovery Audit Contractors (RACs) monitor hospitals for billing errors, Medicaid Integrity Contractors (MICs) look for Medicaid overpayments, and Zone Program Integrity Contractors (ZPICs) look for Medicare fraud and abuse; hospitals have been monitored and audited for billing errors far more closely. The need to be vigilant in performing internal audits of your organization has never been greater.

MDaudit Hospital was designed to streamline and automate auditing and compliance efforts. It helps you quickly analyze and measure organizational risk, sample data for specific risk profiles, target audits and focus quality initiatives and education around findings. By proactively auditing your organization you can take corrective measures to ensure accurate billing, revenue retention and compliance with federal regulations.

Key Features and Benefits:

- **Audit profile creation** – Creates audit profiles honing in on high-risk areas, such as diagnosis or treatment or by regulatory targets for assessment and intervention
- **Clinical Document Improvement** – Pulls randomly selected bills for documentation review for targeted critical areas for improvement
- **Standard and customizable reports** – Produces standard management reports and allows customizable reports based on specific audience - whether it is internal or external
- **Central database** – Record findings and keep a running history to return to for follow-up
- **Risk assessment and sampling** – Analyze billing data and obtain a random sample for review, then crosswalk to medical record to determine billing and documentation accuracy
- **Billing data access** – The billing data interface was designed by coding auditors for ease of use
- **Readmissions in 30 days** – Allows you to easily run reports of patients readmitted within 30 days
- **Outpatient services within three days of admission** – Run reports of all services provided three days before an admission
- **Remits loaded for consolidated view** – View consolidated remittances over multiple years



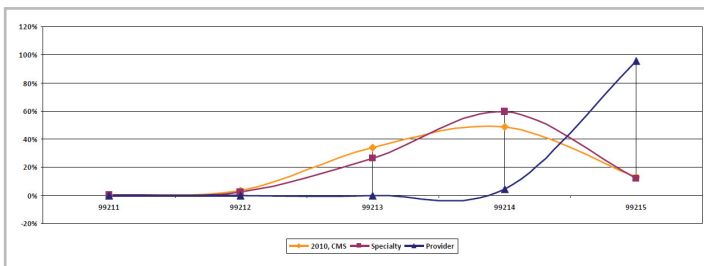
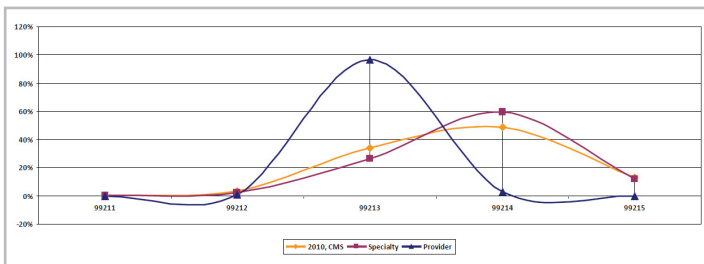
MDaudit Hospital streamlines auditing and compliance efforts so you can mitigate organizational risk and financial exposure.

MDaudit Professional

There are numerous types of audits that threaten revenue, each with its own set of requirements. Quality Improvement Organization (QIO) audits, Comprehensive Error Rates Testing (CERT) audits, Medicaid Integrity Contractor (MIC) audits, and Medicare Advantage Plan audits are just a few of the possible audits that an organization may encounter.

Establishing a compliance and auditing program for your physicians' practice is crucial to managing organizational risk with limited resources. And yet, it can be challenging without the right tools.

MDaudit Professional was designed to simplify auditing and monitoring efforts. By providing an easy-to-use workflow, the tool offers the ability to audit your providers, determine their individual risk score, benchmark providers against their peers, and generate management reports that pinpoint level and area of risk for intervention.



Use MDaudit Professional to examine for over-billing and provider billing patterns that are above the CMS national norm.

Key Features and Benefits:

- **Integrated bell curves** – Examine over-billing and provider billing patterns above national norm seamlessly
- **Risk-based audit schedule** – Maintain an audit schedule for all providers in one central location
- **Prospective and retrospective view** – Extract both prospective and retrospective charge data for comprehensive view of risk
- **Random case selection** – Generate random case samples based on flexible case profiles
- **Refund and rebill requests** – Generate and track refund and rebill request and amounts
- **Standard and customizable reports** – Produce standard provider and management reports and generate combined report with multiple practices
- **Auto alerts** – Automatic alerts if a provider falls above or below normative data
- **Worksheet creation** – Create worksheet to record auditing findings
- **Real-time monitoring** – View the number of audits in progress, outstanding actions and further refinement of processes is needed, all in real time
- **Generated feedback letters** – MDaudit automatically produces feedback letters to easily share important audit findings with providers
- **Flex audits** – Quickly pull up an audit and assess risk
- **Auditor productivity results** – Run reports on auditor productivity

MDaudit solves the age-old problem of access to data. In the past, each query had to be pulled by working with the internal IS Department and then manually audited, often using spreadsheets. MDaudit provides access to data and eliminates the unnecessary extra step. This streamlined solution allows organizations to conduct as many audits as they need while being able to view their own data at the push of a button.

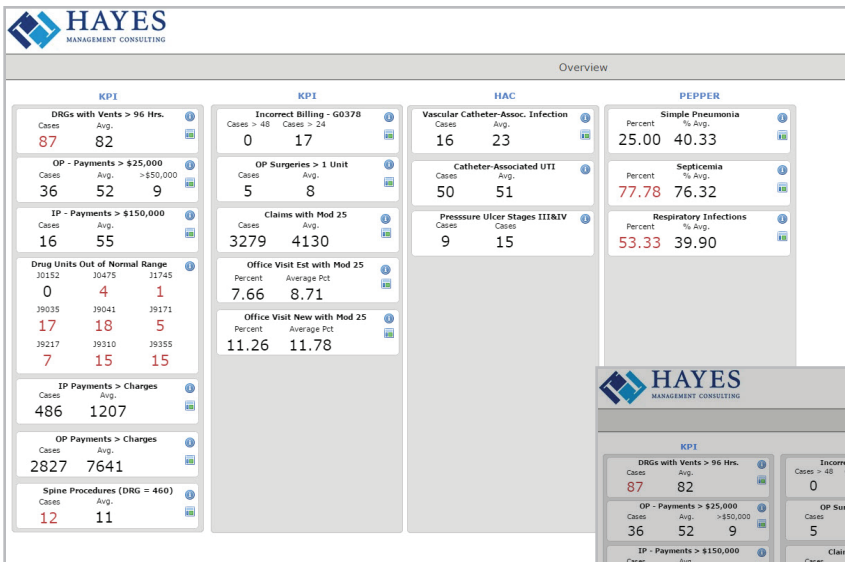
MDaudit Analytics

MDaudit Analytics is the next generation of compliance software. It allows you to mine your organization's billing data to identify compliance risks. The analytics provided include key metrics focused on current risk areas, customizable provider rankings and comparisons focused on E&M and modifier usage.

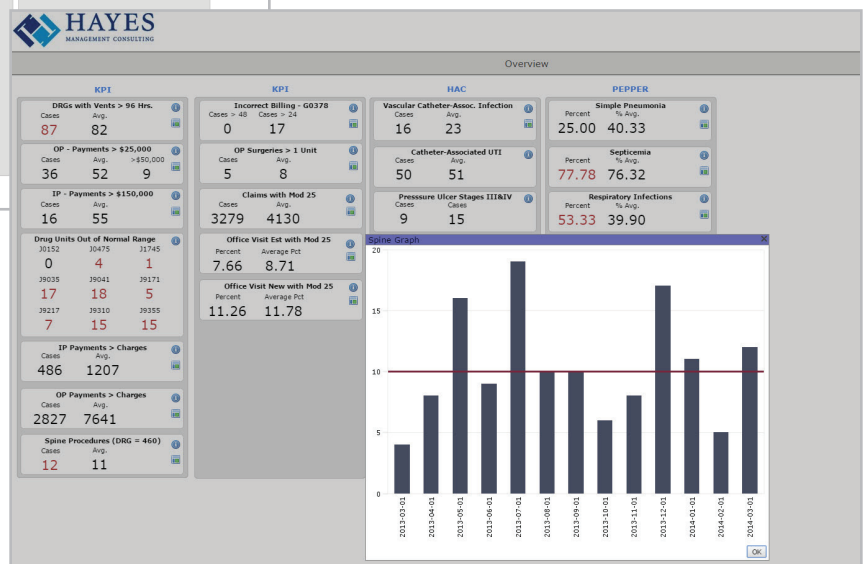
MDaudit Analytics was built because we understand that it's impossible to conduct full chart review audits on every potential risk. The metrics found in MDaudit Analytics allow you to leverage your billing and remit data to monitor key hospital and provider risk areas and hone in on provider billing patterns which stand out when compared to peers. This in turn helps you prioritize your audit focus and to extend the number of risk areas you can monitor.

Key Features and Benefits:

- **Your data, your metrics** – leverage your billing data to construct key metrics for compliance risk areas
- **Customization tools** – Build your own KPI metrics using our technical staff, or train your own analysts in the customization tools
- **MDaudit Customer Community** – Engage with the MDaudit customer community, tap into the metrics library which continues to grow and evolve based on community input
- **Highlight Risk then Dive Deep** – With MDaudit, pull sample cases for identified risk areas and capture results of your detailed chart review
- **Executive Reporting** – Summarize audit results to provide real time feedback to executive team



MDaudit allows you to choose which risk areas to track, display trends and drill down to individual accounts.



About Hayes and MDaudit

Hayes Management Consulting is a leading, national healthcare consulting firm focused on transforming healthcare operations. This includes strategic planning, interim leadership, revenue cycle optimization, clinical optimization, project management, IT consulting, and preparation for federal initiatives such as ICD-10 and Meaningful Use.

Hayes' MDaudit™ Professional and Hospital software automates many of the administrative tasks involved in the billing audit process, dramatically improving productivity and helping healthcare organizations reduce billing compliance risk.

To learn how MDaudit can help you streamline your auditing and compliance program, call 617-559-0404 or mdaudit@hayesmanagement.com. You can also request a demo at www.hayesmanagement.com/software.



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